

## Remote Conference Captioning Service and Video Remote Interpreting Service



### Remote Conference Captioning Service (RCC)

Remote Conference Captioning (RCC) is real-time captioning for Federal employees who are Deaf and Hard-of-Hearing to engage in group conversations in a video conference, multi-party conference call or webinar. Using the same high-quality captioners that produce closed captioning for television, RCC users receive live, real-time text streamed to a computer connected to the Internet anywhere.

### Video Remote Interpreting Service (VRI)

Video remote interpreting (VRI) provides Deaf and Hard-of-Hearing employees with on-demand remote sign language interpreting in order to facilitate communication between individuals who are in the same location (i.e. office, cubical, front desk, etc.).

### How to access:

You can access these services through the Interpreting Services Program. To review the service offerings, visit the uSked portal and create an account using your NIH email account.

The website url is:

<https://ors.od.nih.gov/pes/emb/interpret/Pages/default.aspx>

**Assistance with the ORS program is available via email at [NIH@ainterpreting.com](mailto:NIH@ainterpreting.com).**

**April Cook, the lead interpreter and Scheduler In Chief, is also available during normal business hours to assist. Her email address is [acook@ainterpreting.com](mailto:acook@ainterpreting.com).**