

Federal Relay Transition

How to register for services

STEP 1

To begin the registration process, please first visit the Telecommunications Relay Services (TRS) website. The url for the website is: <https://www.fcc.gov/trs>

STEP 2

There are six different services offered by TRS that are available. For more information about the rules that apply to each type, select one of the six different services listed on the website.

STEP 3

Now you will register with Vendors. Links to instructions about how to contact vendors are located in the NIH email.



STEP 4

Email Erica Williams the service or services you registered for. Provide your selected service(s), vendor or vendors, and 10 digit phone number. Erica's email address is: CIT508Coordinator@mail.nih.gov

STEP 5

If you need Remote Conference Captioning (RCC) and/or Video Remote Interpreting (VRI) please visit the ORS Usked Portal to put in a request for the services.

The website url is: <https://ors.od.nih.gov/pes/emb/interpret/Pages/default.aspx>

STEP 6

Begin using new services. Stop using Sprint Relay Immediately. If you have any questions please email: CIT508Coordinator@mail.nih.gov

October 15 is the deadline for NIH to be fully transferred!